MEETING

STATE OF CALIFORNIA

SECRETARY OF STATE

VOTING SYSTEMS PANEL

SECRETARY OF STATE

1500 11TH STREET

MULTI-PURPOSE ROOM

SACRAMENTO, CALIFORNIA

THURSDAY, AUGUST 22, 2002

10:00 A.M.

JAMES F. PETERS, CSR, RPR CERTIFIED SHORTHAND REPORTER LICENSE NUMBER 10063

APPEARANCES

PANEL MEMBERS

Mr. Bob Jennings, Chairperson

Mr. Chon Gutierrez

Mr. John Mott-Smith

Mr. Chris Reynolds

Mr. Bernard Soriano

Mr. Steve Trout

STAFF

Mr. Louis Dedier

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- 2 CHAIRPERSON JENNINGS: Good morning, everyone.
- 3 I'm Bob Jennings. I'm the Secretary of State Council
- 4 Chairman of the Voting Systems Panel. And I'll call this
- 5 meeting to order.
- 6 Members of the panel are, on my far left, is
- 7 Steve Trout, who is legal counsel for the Elections
- 8 Division of the Secretary Of State's office; and my
- 9 immediate left, Chon Gutierrez, who is the Assistant
- 10 Secretary for Operations; on my far right Chris Reynolds,
- 11 who's the Assistant Secretary for Communications and
- 12 Constituent Affairs -- Communications. I'm sorry.
- 13 PANEL MEMBER REYNOLDS: That's legislation.
- 14 CHAIRPERSON JENNINGS: The Legislation
- 15 Constituent Affairs. And next to him, to his left is
- 16 Bernard Soriano, who is the Chief of our Information and
- 17 Technology Division. And on my immediate right, John
- 18 Mott-Smith, who is the Chief of our Elections Division.
- 19 And we have also with us Louis Dedier, who is our
- 20 voting systems expert and specialist.
- 21 And we'll call this meeting to order and go to
- 22 the first agenda item, which is consideration of the
- 23 Avante, Vote Tracker Touch Screen Voting System, and turn
- 24 that over to Lou.
- 25 MR. DEDIER: What I'd like to do is move Item

1 Number 2 to Item Number 1. If we could go directly to the

- 2 Win Vote System --
- 3 CHAIRPERSON JENNINGS: All right. We'll consider
- 4 the Win Vote Ballot on Demand Optical Scan Voting System,
- 5 which all of us have had a report from Lou that's been
- 6 prepared. And I'm assuming that all of you have had a
- 7 chance to review that. I know I did a couple days ago.
- 8 So if you could give us a quick report, Lou.
- 9 We're trying to take some action here. This is going to
- 10 be, I think, a very short meeting.
- 11 MR. DEDIER: Yes. The Advanced Voting Solution,
- 12 formally the Shoup Company, came to us with a DRE course
- 13 wireless network transfer. And basically they have
- 14 created a system that's a ballot-on-demand system. It
- 15 uses a Scantron System. A Scantron has been used
- 16 throughout the school districts and throughout the
- 17 education process for years. It's pretty -- fairly
- 18 reliable. Various error marks like when we had our
- 19 optical scanning system, there are error marks within the
- 20 system.
- 21 They've given the opportunity similar to the Hart
- 22 System that we've seen previously, where you can have the
- 23 ability to print ballots on demand.
- 24 We did a user testing. We did some accessibility
- 25 testing. We put used ballots here at our location, at the

- 1 Secretary Of State's office. We ran this through the
- 2 Advisory Committee. The Advisory Committee, basically the
- 3 results were -- there was the same as the Hart. It's kind
- 4 of an optical scan system.
- 5 They believe as long as it's limited to the
- 6 ability for the county to print inside the county
- 7 building, they're fine with that. They believe in the
- 8 securities. They understand that any county that went to
- 9 such a system would be subject to approval by the
- 10 Secretary of State as becoming a ballot printer. And they
- 11 also noted that they would like that to be -- that
- 12 provision made prior, so everybody's notified prior so a
- 13 county doesn't purchase a system that they have been
- 14 certified for. They would like the Secretary of State to
- 15 come out and check prior to them purchasing such a system.
- 16 Basically after reviewing the entire system, we
- 17 found that to meet all election codes, me and Robert
- 18 Nageley came to the same conclusion. Bob doesn't make a
- 19 basic recommendation. He just says whether it meets the
- 20 code, he feels that it meets all the code.
- 21 So based on the information and all the facts
- 22 that we gathered, I'm prepared to recommend certification.
- 23 But along with the certification, I'd also like to have
- 24 some conditions placed within the certification.
- 25 The presenter must notify the SOS prior to

- 1 installation or sale of the equipment.
- 2 Next item to add as a condition: The SOS would
- 3 present the system to the SOS during the first election
- 4 and we will be on site during the first election. The
- 5 Secretary of State shall be present for any acceptancy
- 6 testing of the system. And the acceptance test is a. --
- 7 going to be comprised of seeing how the equipment works
- 8 and to make sure what we certify is what the county got.
- 9 And the acceptance test will -- any costs associated with
- 10 that will be burdened by the vendor, not by the State. So
- 11 if I have to bring Robert Nageley in or we have to travel
- 12 to a jurisdiction, that cost will be covered by the
- 13 vendor.
- 14 Procedures that were submitted into the win Scan
- 15 System. They submitted procedures for operation of their
- 16 system. We've been changing everyone's procedures to meet
- 17 a California template. They have yet to do that, but we
- 18 just instructed them on that. And that's something that
- 19 they'll be forthcoming with, basically the outline of
- 20 their procedures. Their procedures will be forthcoming.
- 21 We ask that their procedures -- the system not be used
- 22 until these procedures have been reviewed by this group.
- 23 Any changes in the equipment must be approved by
- 24 the SOS. The vendor will notify any county wishing to
- 25 purchase this system of the requirements to become a

- 1 ballot printer.
- 2 The system shall be certified as an absentee
- 3 system only. So that way it's not to be used in a
- 4 precinct-based system.
- 5 And those are the recommendations that I have
- 6 that would be added to it.
- 7 I prepared a listing inside your binder for your
- 8 review with my recommendations, but I see no reason that
- 9 we can't certify the system.
- 10 CHAIRPERSON JENNINGS: Well, I read your report,
- 11 and I agree as well. I couldn't find anything --
- 12 any questions that I had. It looks like a pretty
- 13 straightforward system.
- 14 But I would ask, are there any members of the
- 15 panel who wish to either ask questions or have comments?
- 16 PANEL MEMBER TROUT: I just had a question on the
- 17 translations for minority languages.
- 18 In the report here it says any languages that
- 19 Microsoft supports. What kind of limitations are those?
- 20 And what kind of latitude do we have for having different
- 21 languages?
- 22 MR. DEDIER: Well, Microsoft supports currently
- 23 32 languages; 32 languages are outlined with Microsoft.
- 24 They give you a list of those. Even though languages are
- 25 supported by it, basically it means they set up the

- 1 ballot. They've clicked to the language of Microsoft.
- 2 Inside the operating procedures we have -- each
- 3 one of them have those exported to a translator; but that
- 4 Microsoft does not -- it translates the language for you,
- 5 but that's not a firm saying that the language is
- 6 acceptable by the person. You should have somebody read
- 7 through it. And that's one thing that we've come up with
- 8 in the procedures.
- 9 PANEL MEMBER TROUT: So the -- it pops up on the
- 10 system, and the translation there is going to be Microsoft
- 11 translation, that's not going to be the official
- 12 translation that we have performed?
- MR. DEDIER: Exactly.
- 14 What Microsoft has done is, Microsoft has -- in
- 15 Spanish there's nine versions of Spanish. Microsoft took
- 16 the one that's used most commonly. But that will get you
- 17 into trouble if you use that. And so what we've done is
- 18 inside the procedures we've said to set up your ballot,
- 19 export it to your translator, have it approved, import the
- 20 information back in once it's been ran by a translator and
- 21 approved, then the system can go on and produce the
- 22 ballot. And that's the same as any DRE. Those are in the
- 23 procedures for each DRE.
- 24 The DRE setup is the same. For any run software
- 25 on this system is the same as their DRE has approved. And

1 those are outlined in the procedures for their DRE. But

- 2 no translation should ever just be done in verbatim and
- 3 say, "because Microsoft said it is, it is," because you
- 4 will find mistakes. I know from past experience.
- 5 PANEL MEMBER TROUT: And that's my concern, is
- 6 that we have different translation on this machine as we
- 7 have in, you know, somewhere else, if you've got voters of
- 8 the same jurisdiction getting different translations, I
- 9 don't think we want to go there. But this has the
- 10 capability to upload whatever official translation the
- 11 Secretary of State has approved?
- 12 MR. DEDIER: Exactly. No one will ever use the
- 13 translation that they've exported directly from Microsoft
- 14 without it being verified with what the Secretary of State
- 15 has.
- 16 CHAIRPERSON JENNINGS: That was a good question,
- 17 Steve.
- 18 Anyone else?
- 19 PANEL MEMBER REYNOLDS: The procedures we just
- 20 talked about are done, the procedures reflecting the need
- 21 to export them? Are there substantive changes that
- 22 procedures have not really been submitted for approval yet
- 23 with this? Are they mostly a change in form to meet the
- 24 template, or are there substantive things that will have
- 25 to be done to --

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1 MR. DEDIER: No, the changes are mainly to
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- 2 reflect California. They're written in generalization for
- 3 the Nay Set testing. Nay Set requires it to meet all
- 4 jurisdictions within U.S. California has certain laws
- 5 wherein their procedures you see things, comments talk
- 6 about straight-party voting. And we remove those. And
- 7 what we do is we ask the vendor to add in parts that
- 8 reflect what the California election code would be.
- 9 So what they're doing is they're removing things
- 10 that don't apply to California that could confuse our
- 11 counties. And what they're adding is quotes from the
- 12 Election Codes so they have something to reference back in
- 13 within the procedures. But there is no real changes of
- 14 like how the operation of the systems.
- 15 One of the changes we said was -- like Nay Set
- 16 talks about the language capability of the import and
- 17 export. And we say that it must be viewed by a translator
- 18 and approved and to match the items by the State.
- 19 PANEL MEMBER REYNOLDS: And the other point is,
- 20 are the recommendations that this would only be used for
- 21 absentee ballots. Is there any point in time where you
- 22 would conceive that a county would print all its ballots,
- 23 items centrally, but distribute them to the polling
- 24 places?
- 25 MR. DEDIER: I can see that coming. I think in

- 1 this technology what we need to do is go slow. If we
- 2 don't take a "go-slow approach" on it, what we're going to
- 3 have -- we have to be real careful how we certify a ballot
- 4 on demand system. Because, if not, a county is going to
- 5 go ahead, at some point, and say they've determined a
- 6 precinct system to where we allow the ballot's to be
- 7 transported, a printer will end up in one of these
- 8 locations to print ballots at the location. They could do
- 9 that.
- 10 Then we comprise the security of the election.
- 11 That's why we limited it to the absentee only. At
- 12 sometime the vendor might come back with a county and ask
- 13 this Committee to take a look and say, "Will you guys
- 14 certify this so we can export those ballots to the
- 15 precinct for voting?" But at this time I think the
- 16 "go-slow approach" is probably the best because this is
- 17 new and we are going to be challenged with a perception of
- 18 the press and in the media that might take and say the
- 19 county has ability to produce ballots. And there is a
- 20 perception out there. And so we have to move slow with
- 21 those perceptions.
- 22 CHAIRPERSON JENNINGS: I might say, Chris, some
- 23 time ago, probably a year and a half ago, I was visited by
- 24 Placer County Registrar of Voters, the court recorder and
- 25 registrar of voters all in one. And he was interested in

1 the system that did just that. In other words, they could

- 2 print all the ballots there in place there in Auburn.
- 3 But like Lou was having -- it's a matter of
- 4 timing. I think something that will happen, but we're not
- 5 there yet.
- 6 PANEL MEMBER TROUT: If I could follow-up on what
- 7 Chris was talking about.
- 8 We're going to have this period for absentees,
- 9 which is going to be a 29-day period. But are we going to
- 10 have any issues with starting the machine up, shutting it
- 11 down, starting it up, shutting it down and keeping records
- 12 that -- you know, like when you have opening the polls and
- 13 then closing polls on election days that's easy to
- 14 monitor.
- 15 But if you're starting and stopping at different
- 16 points during the 29-day absentee period, do we have
- 17 issues there that we need to be concerned with and access
- 18 the passwords, those kind of things, because it's such a
- 19 bigger -- you've got more people that have to have access
- 20 and a longer period of time rather than just the three or
- 21 four or five poll workers at a polling place that we're
- 22 used to dealing with on opening the polls and closing the
- 23 polls.
- 24 MR. DEDIER: Yeah, on the absentee system, what
- 25 they're going to do on ballot demand, they're going to be

- 1 able to -- it gives the county the ability to produce
- 2 ballots at will. They still have the requirements of the
- 3 change of custody with the Secretary of State's office.
- 4 Whereas in the past where it says they wouldn't
- 5 change because it's going to be in a county unsecured
- 6 environment, so the idea of being able to access the
- 7 ballots.
- 8 Now, the county procedures for when the absentees
- 9 come in, they're counted and they're written in flash
- 10 memory. And when they're written in flash memory, those
- 11 won't be tallied just as any other absentee system when
- 12 they start the process of the absentees.
- 13 One of the probably downsides to these types of
- 14 machines are they are slower. The typical absentee
- 15 process when you view a card, they run at, let's say, say
- 16 300 per minute; where this system runs at 28 to 30 per
- 17 minute. So there is a dramatic reduction in speed. But
- 18 the county can process those ballots right to the flash
- 19 memory. And what they do is they don't go into a tally on
- 20 to them.
- 21 So as far as the idea, is if there is a time
- 22 change or a point where they would issue absentee ballots,
- 23 I would imagine that a county that uses this system as an
- 24 absentee system would have it located in the county that
- 25 they have ballots available at their counter. But we've

1 also stated inside the procedures that the county do a Q

- 2 and A on the ballots.
- 3 In other words, the system's not going to work
- 4 when you walk in -- they're not going to say to Steve
- 5 Trout and push out a ballot. They're going to have
- 6 ballots already printed for Steve Trout's precinct and
- 7 they're going to go pull one because those have been
- 8 already checked.
- 9 So the system's not going to work with the idea
- 10 where you walk in and they just print it out on the
- 11 printer. Because, if so, you can't ensure that the
- 12 quality -- a lot of things can happen in print. That way
- 13 we have to be very careful on how we move with this idea
- 14 of the print. Somebody prints off a printer they didn't
- 15 realize that the ink didn't flash, and suddenly you're out
- 16 of it and you've actually got a blank form.
- 17 PANEL MEMBER TROUT: I think that addresses my
- 18 concern. Because I didn't want people coming in -- okay,
- 19 now I've got somebody coming in and wants to do one at
- 20 10:30 or, you know, a group of people come in at 10:30 and
- 21 we print out 5,000 and then another group comes in at 1:30
- 22 and we have to fire up the machine to do it again. So
- 23 you're just talking about doing it, you know, like once a
- 24 day or once every couple days, as needed, for -- and then
- 25 you're going to have a whole bunch of ballots for every

1 ballot type that you're going to need at the counter.

- 2 MR. DEDIER: Exactly.
- 3 What this gives is that the county -- they keep a
- 4 stock of ballots. They have, let's say, 10 or 15 at the
- 5 ballots. They realize when they run low, that they
- 6 produce them. I'm not saying that the system should never
- 7 be used with a printer sitting right on the table where
- 8 they print the ballot, because you have a quality issue.
- 9 And that quality control can drop off. And there's going
- 10 to be a training issue involved, where they're going to
- 11 have to train somebody on how to print it. It looks
- 12 simple. But the idea of the quality check has to be
- 13 ensured when the ballot goes through that that ballot's
- 14 available for processing. If the printer tray's off, the
- 15 ballot won't read. Sometimes a "yes" reads a "no," a "no"
- 16 reads a "yes."
- 17 So that has to be -- the quality checks have to
- 18 be there. And that's where the -- the county has to
- 19 require -- meet the requirements of becoming a ballot
- 20 printer. And those things will be instructed to them. At
- 21 the time you say, to ensure, "When you do a ballot on
- 22 demand, you have to understand that quality is involved in
- 23 printing ballots." And that's why there is printers, and
- 24 that's why out of -- currently in California there's close
- 25 to 10,000 printers. We have only 6 to 8 printers that

- 1 have chose to become ballot printers because of the
- 2 complexity and the securities required. It is a tough
- 3 job. It's not an easy task that they take on by printing
- 4 ballots.
- 5 But that's the idea that's outlined in the
- 6 procedures.
- 7 PANEL MEMBER TROUT: That will be outlined in the
- 8 procedures?
- 9 MR. MOTT-SMITH: This may not have been your
- 10 question exactly. But the voting -- the issue of people
- 11 voting the DRE machines in the early voting environment
- 12 where you have multiple days -- potentially 29 days with
- 13 people voting, we did change the procedures specifically
- 14 to address what kinds of securities there are and how you
- 15 essentially clear the ballot box every morning, how you
- 16 store the stuff. And that's in the -- there's a section
- 17 on early voting for DRE machines in some of the
- 18 procedures.
- 19 You may have been asking just about the printing
- 20 of the ballot --
- 21 PANEL MEMBER TROUT: Yeah, I probably was. But
- 22 that's something -- you know, I think that's why we need
- 23 to see the procedures. And, you know, I'm happy to, you
- 24 know, hold off or -- yeah, or approve that contingent upon
- 25 our review of those procedures, because I think that's --

1 you know, that's the nitty-gritty of the details that we

- 2 need to -- that we need to look at and make sure that that
- 3 complies with, you know, our, you know, State law and the
- 4 procedures and security that we need to do.
- 5 MR. DEDIER: Yeah. And procedures that we handle
- 6 a little bit different -- when they come in, what we'll do
- 7 is we'll send each Advisory Committee member a copy of the
- 8 procedures. We'll ask them to review them and come back
- 9 with feedback. And then we can have our test and we'll
- 10 sit down and go over each one.
- 11 Basically, what you guys will see is the finished
- 12 product. And then at that time all stuff's in.
- 13 Procedures are going to come about 20 days in advance,
- 14 compared to 10 days advance with the systems material,
- 15 because they feel there's more items for you to really
- 16 address and read because we have to be really careful.
- 17 Because the procedure is where a system can fall in a
- 18 security crack or fall in an operation problem.
- 19 The biggest benefit on a ballot-on-demand system
- 20 is in a county, let's say, like in San Francisco where
- 21 they didn't have ballots on the day the election starts.
- 22 The county knowing that the day before, not having to rely
- 23 on a third-party vendor that's eight or ten hours away or
- 24 a day away, not having to get those ballots, and having
- 25 the ability to work throughout the evening to produce

1 ballots just to be at their use. It gives the county a

- 2 safety valve within ballot production.
- 3 I don't see a lot of counties making their
- 4 mainstream at running ballots. Imagine we'll have some
- 5 counties that will try to become full-fledged ballot
- 6 printers. As yet, I don't see where that would be an
- 7 issue because the equipment's very expensive and they'll
- 8 find out that the operation's a tough task to take. And
- 9 elections don't run off enough to warrantee that type of
- 10 equipment to be used.
- 11 So I think what you'll see is they'll use a
- 12 certified vendor by the Secretary of State, but they'll
- 13 have the ability and that safety valve available at the
- 14 county levels, so they'll downsize their order on ballots
- 15 for about 50 percent 60 percent because they know about
- 16 how many they use. So they'll order what they use, not
- 17 what they have to order. And then they'll produce what's
- 18 needed on a demand situation, which would create a cost
- 19 savings.
- 20 PANEL MEMBER MOTT-SMITH: Okay. Bob kind of
- 21 points out, and I think it's worth noting, that they will
- 22 still have to provide 75 percent of the ballots to the
- 23 polling places. But what Lou is saying is that they'll be
- 24 able to do that on an order --
- MR. DEDIER: -- Order-by-order basis.

1 PANEL MEMBER MOTT-SMITH: That you'll order them

- 2 from a certified printer, but you'll have the capability
- 3 of doing the rest of them in-house as you refine how many
- 4 voters there are in polling places.
- 5 MR. DEDIER: Yeah, it gives you a safety valve,
- 6 so to speak. It would be huge --
- 7 CHAIRPERSON JENNINGS: I would think it would be
- 8 cheaper.
- 9 MR. DEDIER: Exactly. It's like Connie McCormick
- 10 said in Los Angeles. And I'll quote exactly what she
- 11 said: "A ballot on demand whether they fully switch to a
- 12 system will be a must." It will be a must for Los Angeles
- 13 County because they would like to have that type of safety
- 14 valve involved within their county to where if something
- 15 happens, they have a fall back.
- 16 Disaster recovery plans, those type of situations
- 17 are going to be become an issue that we're faced in
- 18 elections. Currently, there's not. The idea is if a
- 19 county does lose their election system, what do they do?
- 20 If they lose their systems, what do they do? And I think
- 21 as we evolve with technology, you're going to see the
- 22 counties start to set these contingencies in place.
- 23 PANEL MEMBER MOTT-SMITH: And this will permit
- 24 them to be more precise in their absentee ordering, not
- 25 their polling place ordering as well, so they wouldn't

- 1 necessarily over order for their absentee voters.
- 2 CHAIRPERSON JENNINGS: All right. Any other
- 3 comments from members of the panel?
- 4 Well, being nothing, are there any comments from
- 5 the people in the audience, from the public?
- 6 Well, seeing none, hearing none --
- 7 PANEL MEMBER MOTT-SMITH: Would you like to say
- 8 anything at all?
- 9 MS. GIORDANO: Ingrid Giordano. I'm with
- 10 Advanced Voting Solutions.
- 11 Thank you for your consideration. If there's
- 12 anything I can add to it, I'd be pleased to.
- 13 PANEL MEMBER MOTT-SMITH: These conditions are
- 14 acceptable?
- MS. GIORDANO: Absolutely.
- 16 PANEL MEMBER MOTT-SMITH: Perfect.
- 17 CHAIRPERSON JENNINGS: Did we have a comment back
- 18 in the back?
- 19 PANEL MEMBER GUTIERREZ: Mr. Chairman, I make the
- 20 motion that we adopt the recommendation of staff as laid
- 21 out on Page 5 of the report.
- 22 CHAIRPERSON JENNINGS: Thank you. Moved by Chon
- 23 Gutierrez.
- Is there a second?
- 25 PANEL MEMBER SORIANO: Second.

1 CHAIRPERSON JENNINGS: Seconded by Bernard

- 2 Soriano.
- And do we have any further discussion?
- 4 If not, I'll call the question.
- 5 All in favor of the motion, signify by saying
- 6 ayes.
- 7 (Ayes.)
- 8 CHAIRPERSON JENNINGS: Opposed, same sign?
- 9 Motion passes.
- 10 And we'll, go on to what is and has been Number 1
- 11 on the agenda, but is now Number 2, consideration of the
- 12 Avante, Vote Tracker Touch Screen Voting System.
- 13 MR. DEDIER: Avante came forward to us. They
- 14 have completed the testing with Robert Nageley and myself.
- They did very well. They had some changes to
- 16 make. We had a list of items that updated you on those
- 17 items that were there at the last meeting.
- 18 In addition, the advisory group had some changes
- 19 that they wanted made to the system, that they thought
- 20 some of the items that they thought would be better used
- 21 by the clerks in California. Those items were changed and
- 22 displayed 2 weeks ago.
- 23 What we're going to have is a report coming
- 24 forward to you on that.
- 25 In testing the system, the system that was sent

1 for us to verify what the hardware specifications were, we

- 2 determined it to be a prototype. We contacted the vendor.
- 3 They realized that they sent us that system in error.
- 4 So they're currently preparing a system on the
- 5 production line. And they've invited us to come back and
- 6 take a look at their factory and their production
- 7 facility.
- 8 In addition, Avante contacted me yesterday. And
- 9 they'd like the opportunity to announce a partnership
- 10 agreement that they'd like to discuss with you.
- 11 CHAIRPERSON JENNINGS: And we have John Byrne
- 12 here representing Avante.
- 13 And, John, we received a letter which indicates
- 14 that you have joined and become partners with HP.
- 15 Congratulations.
- And do you have comments to make?
- 17 MR. BYRNE: Well, first I'd like to go through
- 18 the letter verbatim and then maybe add a little insight to
- 19 it or any questions we might have as a result of that.
- 20 CHAIRPERSON JENNINGS: All right.
- 21 MR. BYRNE: I'll introduce myself for the record.
- John Byrne, Avante International.
- The letter is dated August 8th 2002, and it's
- 24 addressed to all California County Registrars of Voters,
- 25 Clerks and Election Officials of all states and counties

- 1 in the United States.
- 2 "Dear Sir or Madam: This is to validate that
- 3 Hewlett Packard (HP) has agreed to provide services as
- 4 subcontractor to a Avante International (AIT) to deliver
- 5 electronic voting solutions. HP will be providing both
- 6 hardware and services. Services may include, but will not
- 7 be limited to, consulting, logistics support, system
- 8 deployment, training, system integration, management
- 9 services, outreach, and election support.
- 10 "If you have any questions or concerns, please do
- 11 not hesitate to contact me. Regards, Peggy Dunlea,
- 12 Worldwide Managing Principal, eGovernment and Education
- 13 Practices, Hewlett Packard."
- We're very pleased to have entered in this
- 15 agreement. And it's been part of our business plan from
- 16 the very beginning to help bolster our support and
- 17 services and capacity as we move towards certification of
- 18 California as well as multiple states. We feel it's
- 19 critical, and are very pleased to get their thorough
- 20 support, with -- particularly after their recent merger
- 21 with Compaq Computer.
- We had entered into agreement with Hewlett
- 23 Packard prior to the merger and had gone through several
- 24 discussions after their merger with Compaq, with many of
- 25 the folks at Compaq; and pleased that that part of the

1 company was able to bring much more experience and

- 2 services in the area of elections.
- 3 Particularly close to home here, they actually
- 4 conduct and have the election-night server here in the
- 5 Secretary Of State's office, which has been in
- 6 implementation since 1993. And they also had experience
- 7 with the statewide registration system, which we're
- 8 working on as far as development for the State of
- 9 Michigan, which I already know about that system. And so
- 10 with that, I -- if you have any questions regarding that
- 11 at all --
- 12 CHAIRPERSON JENNINGS: Well, no. Again, my
- 13 congratulations to you for, you know, this partnership --
- 14 entering into, I guess, a -- is it a subcontract or is
- 15 it --
- MR. BYRNE: Yes. Actually, there is -- if you'd
- 17 like, I for the record could actually submit the actual
- 18 agreement. But what the agreement says in a nutshell is
- 19 that we -- Avante International is the -- will be the
- 20 prime on all RFPs. And we've agreed to subcontract with
- 21 Hewlett Packard for all of the services -- all of or one
- 22 or two, depending on what's pertinent and applicable at
- 23 that particular county.
- 24 CHAIRPERSON JENNINGS: Thank you, John.
- 25 Do we have any comments from the members of the

- 1 panel?
- 2 Questions?
- 3 PANEL MEMBER MOTT-SMITH: Did Compag prior to the
- 4 merger have any business relations with any other election
- 5 system vendors?
- 6 MR. BYRNE: Yes, they did.
- 7 PANEL MEMBER MOTT-SMITH: So how does that --
- 8 just curiosity, how does that rationalize in terms of --
- 9 MR. BYRNE: -- our relationship or the --
- 10 PANEL MEMBER MOTT-SMITH: Yeah. HP is now in a
- 11 relationship with more than one election vendor, is that
- 12 right?
- 13 MR. BYRNE: That's correct. HP is actually --
- 14 told me that they have quite ambitious plans in the
- 15 election industry, this emerging market, and have had
- 16 prior experiences in -- as the market's been developing,
- 17 has looked at several of the vendors, either, in one
- 18 case -- two actually maybe possibly become a prime in some
- 19 cases or a subprime on RFPs. And so they do have an
- 20 agreement, but I believe it's a vote year.
- 21 We're comfortable with that.
- 22 CHAIRPERSON JENNINGS: Any other comments?
- Lou, what is your recommendation?
- MR. DEDIER: Well, with Avante what we're going
- 25 to do is ask that it be placed on hold. I have nothing to

- 1 bring forward to you at this time.
- 2 Once I complete the evaluation and we can
- 3 determine the specifications on the equipment, then move
- 4 forward to report. It's kind of to the point where we
- 5 need to see the production-line model to ensure that the
- 6 counties that receive the equipment, we can verify what
- 7 was certified is what was placed inside the county.
- 8 CHAIRPERSON JENNINGS: Well, we have a meeting in
- 9 September.
- 10 MR. DEDIER: We're going to establish that once
- 11 we -- we'll have it out ready to go probably on around the
- 12 26th is what we're looking at in September. But I need to
- 13 firm up everything.
- 14 CHAIRPERSON JENNINGS: So we don't have to take
- 15 any action on this at this time?
- No. Actually, we'll just move this item to the
- 17 next agenda.
- 18 CHAIRPERSON JENNINGS: Let's then move to Item
- 19 Number 3 on the agenda, consideration of the ES&S optical
- 20 scan modification to allow the system to produce ballots
- 21 on demand.
- 22 MR. DEDIER: The ES&S, what they did is they came
- 23 to us with a modification to the Model 650. They were
- 24 moving towards a ballot on demand. So to speak, they're
- 25 chasing the other vendors. Basically, we have two systems

1 now that are out there producing ballots on demand. That

- 2 is where the market is moving to.
- 3 ES&S did very well in testing. They supplied
- 4 everything in their test and they supplied everything in
- 5 their application.
- 6 When we looked at their procedures, their
- 7 procedures didn't mirror what the operation of the system
- 8 was. Therefore, that they weren't even close to what we
- 9 could consider a California-style template or rearrange
- 10 the procedures.
- 11 So we instructed ES&S to come back to us when
- 12 they have their procedures complete. They have forwarded
- 13 their procedures, but they forwarded their procedures five
- 14 days prior to this meeting, which doesn't give us time to
- 15 review them or give you proper time to have the material
- 16 before you, so we move to move that item to the next
- 17 agenda.
- 18 CHAIRPERSON JENNINGS: All right. I agree.
- 19 So no action being required by this panel, we'll
- 20 move on to Item Number 4, consideration of the Voting
- 21 Technologies Touch Screen Voting System.
- 22 MR. DEDIER: Voting Technologies is a company out
- 23 of Milwaukee. We had set up a test with myself and Robert
- 24 Nageley. We gave the information of what the testing
- 25 pattern would be. We don't release our test pattern, so

1 it's not a set test, because we don't want somebody to

- 2 create a software base just for us. We want them to
- 3 design that software based in a system, a true test.
- 4 When we gave the material on what we would be
- 5 testing, Voting Technologies came back and asked to
- 6 postpone for 30 days. They didn't feel that they could
- 7 meet some of the requirements of the testing set forth in
- 8 California, even though they had met the Nay Set testing
- 9 requirements. In California, we have specific things that
- 10 we look for and procedures. We document everything. We
- 11 check every piece of the system. And they didn't feel
- 12 that they could meet those at that time, so they asked for
- 13 a postponement.
- 14 Some of the issues were accessibility to the
- 15 blind. The blind accessibility feature was not in the
- 16 system required by Nay Set.
- 17 So they went back. We'll have that system in
- 18 testing in September. I don't know if it will come before
- 19 you at that time. It's strictly on the ability for the
- 20 vendor to provide such testing and information.
- 21 CHAIRPERSON JENNINGS: All right. So we have no
- 22 action to take on that.
- That is the last agenda item.
- 24 Chris.
- 25 PANEL MEMBER REYNOLDS: If a company responds to

- 1 your test protocols that you've provided in the test
- 2 procedures, whatever the grant word is, and says, "We want
- 3 to postpone our test," then do they in advance have the
- 4 test protocols or are you going to give them a new set --
- 5 MR. DEDIER: No, we do change it. And I do
- 6 instruct them of that. We will change the jurisdiction
- 7 and the precincts and the alpha rotation and the
- 8 availability of the test. We thought of that with the
- 9 idea that a lot of them might try to do that so they could
- 10 have advanced notice to send the test in. And what we do
- 11 is we instruct them that we will change the testing
- 12 pattern prior to that test 48 hours in advance.
- 13 PANEL MEMBER REYNOLDS: What advantage are you
- 14 seeking then, if you could describe it to me, for not
- 15 letting them know what the test protocols are in advance?
- 16 MR. DEDIER: What we see is in the model when
- 17 they haven't done their home work, they come into
- 18 California and they set up an election with a straight
- 19 party ballot or a recall situation and software. And
- 20 they've told us that doesn't exist. And if we give them
- 21 the parameters of what we're looking for in that specific
- 22 instance, like if we tell, "We're going to set up 20
- 23 precincts," then what they can do is expand the software
- 24 through the memory. Sometimes we'll ask for 20; sometimes
- 25 I'll ask for 100. In Avante we ran 100,000 votes through

- 1 and 15 different precincts.
- 2 So basically what we do is give them the
- 3 parameters. And by giving them parameters in advance,
- 4 what they do is they pre-load the election. Then they
- 5 don't allow you -- this is what a vendor would do to you.
- 6 You're ready to set up the ballot generation.
- 7 We'll give them -- typically we'll pick a county
- 8 somewhere in California and we'll ask that they duplicate
- 9 an election for this county and this jurisdiction. We'll
- 10 ask for an early voting scenario, a primary and secondary,
- 11 and we'll pick a specific county to rotate those counties.
- 12 We'll give them an alpha numeric rotation that they have
- 13 to have it loaded. Then we'll give them an alpha numeric
- 14 that we're going to change to. We'll give them -- ask
- 15 them how many languages they want to display. It's
- 16 totally up to the vendor.
- 17 And what you'll find out a lot of times, if you
- 18 load the election, what they'll do is they may -- they can
- 19 set the text so small and they can set the memory so
- 20 small, that they can set the election where we really
- 21 haven't tested the machine where we intend it as a
- 22 display. They're hoping it will just display -- if we
- 23 give them the testing protocols in advance, they're able
- 24 to do a display of what the test should be, and they pass.
- 25 It's just that simple.

1 Where if we kind of upchange the test, so to

- 2 speak, they don't know what's coming out at them and you
- 3 get a true meaning of the system. And when they do walk
- 4 into the system, it's like the -- a lot of the systems --
- 5 a lot of the states don't test the accessibility features.
- 6 They ask if the vendor has it.
- 7 We actually test it. As soon as we finish
- 8 testing, the following day we're at the National
- 9 Federation of the Blind or the California Council of the
- 10 Blind, the very next day, with that system. And we run it
- 11 through blind folks. And if they say, "Our audio's in
- 12 Spanish, " I actually have a group in Los Angeles that
- 13 tests audio in Spanish. And they sit right there and go
- 14 through the ballot.
- 15 And you'd be surprised how many of the Spanish
- 16 translations to the audio have been incorrect. And
- 17 they've came back and told them. Or the language is too
- 18 slow or too fast. And when we have a user group of 10
- 19 people that all speak Spanish that are blind, they can
- 20 tell them directly, "This will not work. This will not
- 21 work in the community."
- 22 So what we've done, it's kind of like on a key
- 23 pad on the Devott System. On some of the blind users it
- 24 worked out great. But some of the Devolt Systems in the
- 25 elderly, they hated it. They absolutely hated it. But

1 the blind groups loved it. It's just the difference in --

- 2 where some of the systems, they really do truly love; and
- 3 some of the systems they have problems with. And each
- 4 system is unique to the user. But as you go through and
- 5 test it, and that's why we set up the protocols and we
- 6 move different -- different testing groups. And we try to
- 7 do as much testing as we can to give you as much
- 8 information as possible, I do want to overkill, is exactly
- 9 what I'm doing.
- 10 And we walk through every manual, every step of
- 11 the system. And I think most of the vendors that are here
- 12 could probably tell you, when we walk in we give them the
- 13 testing election. They have it set. We look at that.
- 14 And then we go back and we check the front end software
- 15 very, very carefully. And we ask them to do a recall.
- 16 Then we ask them to walk us through the procedures of
- 17 implementing the poll.
- 18 So they finish everything out and they're done
- 19 and we say, "Okay, you're a poll worker. Show us what to
- 20 do." And they walk through the entire opening of the
- 21 polls. And as we catch that, there's a lot of things in
- 22 the California code that they do skip and they do miss,
- 23 and those things are identified. It's -- when you go to
- 24 look at a ballot, you see straight party voting. Right
- 25 off the get-go on your first string.

1 So what we do is we -- we hope that the vendor

- 2 does their homework. But Nay Set testing covers
- 3 generalizations. It doesn't cover California. A system
- 4 comes to California, they've been run through Nay Set.
- 5 That just means that they've met in security and the
- 6 accuracy. It doesn't mean that they've met the California
- 7 code. So they come here and then we have the tests for
- 8 that.
- 9 CHAIRPERSON JENNINGS: Thank you.
- 10 Any other questions?
- 11 Do we have any response from the audience on any
- 12 of the agenda items that we have gone through?
- Do I have any comments in general?
- MR. DEDIER: I do have one more update to give
- 15 you as well.
- 16 Back at the last meeting, the panel had
- 17 instructed me to try and set up some information on DREs
- 18 and how they're implemented and what they're used for and
- 19 the idea of creating a survey. We are in the process of
- 20 doing that. And basically in addition to that what the
- 21 authority of the SOS has to approve systems, what we have
- 22 to recall there, what we have to reject. We are in the
- 23 process of creating such a report. And you guys will
- 24 receive information on the elections.
- I will send each one to -- we're currently

- 1 tracking every election in the United States. And the
- 2 idea behind that is that I've added early voting. There
- 3 is a lot of early voting that I noticed was left off of
- 4 the information that I was going to supply you.
- 5 There's a lot of early voting tests that are only
- 6 going on in one or two precincts by new vendors that are
- 7 out there. I'm going to add those to track and so this
- 8 panel can be apprised of every vendor out there in the
- 9 U.S. that's running the system. So that report will be
- 10 forthcoming. I just wanted to let you know we are working
- 11 on it and didn't forget about it.
- 12 CHAIRPERSON JENNINGS: I thank you, Lou.
- 13 I might point out, I think anyone who read the
- 14 Sacramento Bee this morning saw the major article done by
- 15 Ed Fletcher on the work of the Voting Modernization Board
- 16 and the fact that they are quickly moving toward
- 17 allocation of -- counties. The county applications are
- 18 due on September 3rd. And the next meeting of the Voting
- 19 Modernization Board will be held on September 16th, at
- 20 which time there'll be an initial allocation of funds.
- 21 So things are moving quickly in California. And
- 22 we're glad as a panel to be a part of the process here in
- 23 terms of certifying systems for sale to the counties and
- 24 utilization of the bond monies that have been approved
- 25 last March.

1 So, again, if we have no further comments and no

- 2 further business before this panel, I'll adjourn the
- 3 meeting.
- 4 PANEL MEMBER MOTT-SMITH: May I make a comment to
- 5 what Lou talked about because -- it was actually taking
- 6 Chon's suggestion a little further in a sense of not just
- 7 tracking what other systems are doing in other
- 8 jurisdictions around the country. But part of what Lou
- 9 recommended in terms of us being present for the
- 10 acceptance test is to make sure that what the county is
- 11 installing is what we approved. But we're also looking to
- 12 proactively be able to evaluate whether systems are
- 13 meeting needing improvement or what we can do to sort of
- 14 keep the general voting system ball moving forward.
- So Lou's working on a bigger project than he
- 16 actually described there. And I think which meets sort of
- 17 Chon's, and I think someone else made the suggestion as
- 18 well, for us to take a bigger look at that, at how the
- 19 voting systems panel rather than having a snapshot in time
- 20 and saying, "Okay, you're approved right now," how do we
- 21 sort of continue our involvement over time with that
- 22 system, is it meeting the standards of law and is it
- 23 improving with the times.
- 24 So that has a legal component, it has a technical
- 25 component, it has a policy component. And Lou's working

| 1 | on all of | those. |
|----|-----------|--|
| 2 | | CHAIRPERSON JENNINGS: Thank you, John. |
| 3 | | Jim, did you get that? |
| 4 | | I assume you did. |
| 5 | | Well, then I'll adjourn again. |
| 6 | | (Thereupon the Secretary of State Voting |
| 7 | | Systems Panel adjourned at 10:40 a.m.) |
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